# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

# FORM 8-K

CURRENT REPORT
PURSUANT TO SECTION 13 OR 15(d)
OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported): March 6, 2019

# **Health Insurance Innovations, Inc.**

(Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation) 001-35811 (Commission File Number) 46-1282634 (IRS Employer Identification No.)

15438 N. Florida Avenue, Suite 201 Tampa, Florida (Address of principal executive offices)

33613 (Zip Code)

Registrant's telephone number, including area code: (813) 397-1187

Not Applicable (Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following

provisions:	
[ ] Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)	
[ ] Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)	
[ ] Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))	
[ ] Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))	
Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 193 Rule 12b-2 of the Securities Exchange Act of 1934 (17 CFR §240.12b-2).	3 (17 CFR §230.405) or
Emer	ging growth company [
If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for correvised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. [ ]	mplying with any new or

# Item 2.02. Results of Operations and Financial Condition.

On March 6, 2019, Health Insurance Innovations, Inc. (the "Company") issued a press release announcing its financial results for the year ended December 31, 2018. A copy of the press release is furnished as Exhibit 99.1 to this Current Report on Form 8-K.

The information furnished in this Item 2.02, including Exhibit 99.1, is not deemed to be "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liability of that section. This information will not be deemed to be incorporated by reference into any filing under the Securities Act of 1933, as amended, or the Exchange Act, except to the extent that the registrant specifically incorporates it by reference.

## Item 9.01. Financial Statements and Exhibits.

(d) Exhibits.

Exhibit No.		Description	
99.1	Press Release, dated March 6, 2019		

# **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

# HEALTH INSURANCE INNOVATIONS, INC.

By: /s/ Michael D. Hershberger

Name: Michael D. Hershberger Title: Chief Financial Officer

Date: March 6, 2019



# Health Insurance Innovations, Inc. Reports Strong Fourth Quarter and Fiscal 2018 Results and Expands Credit Facility

Revenue of \$351.1 million
GAAP Diluted Net Income per Share of \$0.97
Adjusted Net Income per Share of \$2.60
Extends and Expands Credit Facility to \$75 million

<u>Tampa, FL</u>— March 6, 2019 — Health Insurance Innovations, Inc. (NASDAQ:HIIQ), a leading cloud-based technology platform and distributor of affordable health insurance, life insurance and supplemental plans, today announced financial results for the fourth quarter and year ended December 31, 2018. The Company will host a live conference call on Wednesday, March 6, 2019, at 5:00 P.M. EST.

"We had a strong finish to 2018 and business trends have accelerated in the first two months of 2019 with expected total months sold, or expected duration units, increasing 24% year-over-year. During 2018 we shifted our strategic focus towards longer duration products with significantly higher lifetime value (LTV). In the fourth quarter, expected duration units from third-party distribution partners were up 19% year over year, reflecting a record open enrollment period, despite terminating a large distributor early in the fourth quarter," said Gavin Southwell, HIIQ's Chief Executive Officer and President.

Mr. Southwell continued, "After the HHS Rule change in October 2018, we focused more resources on eCommerce partners, which includes Agile, our own eCommerce channel, as well as other new partners. Our decision to de-emphasize lower cost, lower margin plans to instead focus on longer duration, higher LTV plans and eCommerce penetration exceeded our expectations. Despite the year-over-year decline in Agile's submitted applications in the fourth quarter, total eCommerce expected duration units grew 68% year-over-year. We believe the successful strategic shift towards higher LTV plans and eCommerce will have a positive financial impact in 2019 and beyond."

Effective December 31, 2018, Health Insurance Innovations, Inc. adopted Accounting Standards Update 2014-09, *Revenue from Contracts with Customers (ASC 606)*, using the modified retrospective method. Prior period information presented has not been adjusted to reflect the adoption of this new revenue recognition standard.

"Our approach to ASC 606 has been a detailed effort between the Company, consultants and our Audit Committee. With our adoption of the new accounting standard, all costs associated with acquiring customers are recognized upfront. This effectively creates a mismatch that pushes approximately 5% of the expected LTV of a plan into future periods while 100% of our third party commission expense is recognized upfront. As a result of this ASC 606 application, approximately \$7 million of what would otherwise be Adjusted EBITDA in 2018 will now be effectively deferred into 2019. Specific to 2019, we expect high margin revenue to be deferred into 2020, which makes our strong 2019 financial guidance even more impressive. As part of ASC 606, we have made prudent initial assumptions for the lifetime value of longer duration and higher LTV plans. As such, we expect to reassess the performance of our longer duration and higher LTV plans as we move through 2019 and believe potential exists for greater revenue as the longer duration plans season," said Mr. Southwell.

Mr. Southwell concluded, "2018 was a strong year and we are gratified our momentum has accelerated into 2019. Reflecting our confidence in the pace of business and HIIQ's strategic opportunities ahead, we bought back \$55.9 million of stock in 2018, including \$36.4 million in the fourth quarter alone. With \$39.2 million remaining at year end on the increased \$100 million authorization announced in December, we have sufficient capacity to continue to acquire our stock and believe it represents a compelling component of our capital allocation strategy. I am also pleased to announce that on February 28, 2019, we expanded our current credit facility to \$75 million with the ability to increase the revolving commitment to \$100 million with our lender's consent. The term of the credit facility was extended out 3 years, through February 2022. This new credit facility adds flexibility to pursue a range of initiatives to enhance shareholder value."

### Fourth Quarter 2018 Consolidated Financial Highlights

- Revenue was \$131.9 million, compared to revenue of \$69.5 million (which excludes the impact of ASC 606) in the fourth quarter of 2017.
- Net income of \$8.3 million was unfavorably impacted by a \$3.6 million increase in indemnity and other related legal costs associated with closing the market conduct examination, compared to net income of \$5.0 million (which excludes the impact of ASC 606) in the fourth quarter of 2017.
- Adjusted EBITDA (earnings before interest, taxes, depreciation and amortization) was \$21.6 million, compared to adjusted EBITDA of \$10.5 million (which excludes the impact of ASC 606) in the fourth quarter of 2017.
- GAAP diluted net income per share was \$0.40, compared to GAAP diluted net income per share of \$0.30 (which excludes the impact of ASC 606) in the fourth quarter of 2017.
- Adjusted net income per share was \$0.98 compared to adjusted net income per share of \$0.37 (which excludes the impact of ASC 606) in the fourth quarter of 2017.
- Expected duration units of submitted IFP sold of 1,022,400 compared to 957,300 in the fourth quarter of 2017, an increase of 6.8%.

## 2018 Annual Consolidated Financial Highlights

- Revenue was \$351.1 million, compared to revenue of \$250.5 million (which excludes the impact of ASC 606) in 2017
- Net income of \$19.0 million was unfavorably impacted by a \$5.1 million increase in indemnity and other related legal costs associated with closing
  the market conduct examination, \$5.0 million higher stock-based compensation and related costs and \$3.4 million increase in severance,
  restructuring and other charges, compared to net income of \$26.5 million (which excludes the impact of ASC 606) in 2017.
- Adjusted EBITDA was \$59.4 million, compared to adjusted EBITDA of \$45.9 million (which excludes the impact of ASC 606) in 2017.
- GAAP diluted net income per share was \$0.97, compared to GAAP diluted net income per share of \$1.50 (which excludes the impact of ASC 606) in 2017
- Adjusted net income per share was \$2.60 compared to adjusted net income per share of \$1.67 (which excludes the impact of ASC 606) in 2017.

Adjusted EBITDA and adjusted net income per share are non-GAAP financial measures. See the reconciliations of these measures to their respective most directly comparable GAAP measure below in this press release.

### 2019 Full Year Guidance

The Company expects annual revenue for 2019 to grow 22% to 25% year-over-year (with expected revenue in the range of \$430 million to \$440 million for 2019), adjusted EBITDA to grow 21% to 30% year-over-year (with expected adjusted EBITDA in the range of \$72.0 million to \$77.0 million for 2019) and adjusted net income per share to grow 23% to 29% (with expected adjusted net income per share in the range of \$3.20 to \$3.35 for 2019).

### 2018 Fourth Quarter Financial Discussion

On December 31, 2018, we adopted ASC 606 and have determined that there are two performance obligations associated with both our IFP and supplemental plan revenue streams. For the first performance obligation, the sales and marketing services performed are combined, which the Company recognizes at a point-in-time. For the second performance obligation, the bill, collect, and support services are combined, referred to as "member management", which the Company recognizes over time. Revenue for the first performance obligation is equal to approximately 95% of the estimated total collections for our services at the time of enrollment. With respect to revenue for the second performance obligation, the Company recognizes approximately 5% of the estimated monthly collections, for member management, for each month that the member meets the criteria established by our customer. The estimated revenue we expect to collect upon enrollment will vary based on product type and the estimated life of the respective insurance or non-insurance product. These estimates may vary with our actual experience.

Fourth quarter revenues of \$131.9 million increased 89.8%, compared to revenue of \$69.5 million (which excludes the impact of ASC 606) in 2017. The increase was driven by sales in the fourth quarter of 2018 that had longer expected durations, improved discount benefit plan offerings and the impact of recognizing point in time revenue under ASC 606.

Third-party commission expense was \$94.9 million in the fourth quarter of 2018, compared to \$42.2 million (which excludes the impact of ASC 606) in the same period in 2017. Consistent with ASC 606 the Company recognized 95% of revenue at a point in time while recognizing 100% of third-party commissions in the period.

Total SG&A was \$20.2 million in the fourth quarter, compared to \$19.0 million in the same period in 2017. This increase is due to a \$3.6 million increase in indemnity and other related legal costs associated with closing the market conduct examination. Adjusted SG&A, defined as total SG&A adjusted for stock-based compensation, transaction costs, indemnity and other related legal costs, severance and restructuring and other charges, for the fourth quarter of 2018 was \$13.7 million, compared to \$15.3 million in the same period in 2017.

Net income was \$8.3 million in the fourth quarter of 2018, compared to net income of \$5.0 million (which excludes the impact of ASC 606) in the same period in 2017. Fourth quarter 2018 net income was unfavorably impacted by a \$3.6 million increase in indemnity and other related legal costs associated with closing the market conduct examination. EBITDA was \$14.4 million in the fourth quarter of 2018, compared to \$18.7 million (which excludes the impact of ASC 606) in the same period in 2017. Fourth quarter 2017 EBITDA was favorably impacted by a reduction in the Tax Receivable Agreement Liability of \$11.8 million, related to a change in the corporate tax rate. Fourth quarter 2018 EBITDA was unfavorably impacted by the above-mentioned \$3.6 million associated with closing the market conduct examination.

Adjusted EBITDA was \$21.6 million in the fourth quarter of 2018, an increase of 105.7% over adjusted EBITDA of \$10.5 million (which excludes the impact of ASC 606) in the same period in 2017. Adjusted EBITDA is calculated by taking EBITDA and adjusting for items that are not part of regular operating activities including stock-based compensation and related costs, and items that are not part of regular operating activities, including tax receivable adjustments, indemnity and other related legal costs, and severance, restructuring, and acquisition costs. A reconciliation of net income to EBITDA and adjusted EBITDA for the 2018 and 2017 fiscal year is included within this press release.

GAAP diluted net income per share for the fourth quarter in 2018 was \$0.40, compared to GAAP diluted net income per share of \$0.30 (which excludes the impact of ASC 606) in the same period in 2017.

Adjusted net income per share for the fourth quarter in 2018 was \$0.98, compared to adjusted net income per share of \$0.37 (which excludes the impact of ASC 606) in the same period in 2017. A reconciliation of net income to adjusted net income per share is included within this press release.

# 2018 Financial Discussion

Revenues for the year ended December 31, 2018 were \$351.1 million, an increase of \$100.6 million, or 40.2%, compared to 2017 (which excludes the impact of ASC 606). The increase was driven by sales in the fourth quarter of 2018 that had longer expected durations, improved discount benefit plan offerings and the impact of recognizing point-in-time revenue under ASC 606.

Third-party commission expense was \$234.8 million in 2018, compared to \$145.3 million (which excludes the impact of ASC 606) in 2017. Consistent with ASC 606 the Company recognized 95% of revenue at a point in time while recognizing 100% of third-party commissions in the period. This application of ASC 606 had approximately a \$7 million unfavorable impact in 2018.

Total selling, general & administrative expense ("SG&A") was \$74.3 million in 2018, compared to \$64.4 million in 2017. This increase is due to a \$5.1 million increase in indemnity and other related legal costs associated with closing the market conduct examination. Additionally, SG&A increased \$5.0 million due to higher stock-based compensation and related costs and \$3.4 million increase in severance, restructuring and other charges. Adjusted SG&A for 2018 was \$50.8 million, compared to \$54.0 million in the same period in 2017.

Net income was \$19.0 million in 2018, compared to net income of \$26.5 million (which excludes the impact of ASC 606) in 2017. 2018 was unfavorably impacted by a \$5.1 million increase in indemnity and other related legal costs associated with closing the market conduct examination, \$5.0 million higher stock-based compensation and related costs and \$3.4 million increase in severance, restructuring and other charges. EBITDA was \$34.5 million in 2018, compared to EBITDA \$47.3 million (which excludes the impact of ASC 606) in 2017. 2017 was favorably impacted by a reduction in the Tax Receivable Agreement Liability of \$11.8 million, related to a change in the corporate tax rate.

Adjusted EBITDA was \$59.4 million in 2018, an increase of 29.4% over adjusted EBITDA of \$45.9 million (which excludes the impact of ASC 606) in 2017.

GAAP diluted net income per share for 2018 was \$0.97, compared to GAAP diluted net income per share of \$1.50 (which excludes the impact of ASC 606) in 2017.

Adjusted net income per share for 2018 was \$2.60, compared to adjusted net income per share of \$1.67 (which excludes the impact of ASC 606) in 2017.

The Company makes advances to distributors based on actual sales. These advanced commissions assist distributors with working capital. The Company recovers advances on an ongoing basis from future commissions on premiums, which are collected over the period in which policies renew. At December 31, 2018, the short- and long-term advanced commission balance was \$51.9 million, a \$12.3 million increase from the December 31, 2017 year-end balance of \$39.5 million.

Cash and cash equivalents totaled \$9.3 million as of December 31, 2018, a decrease of \$31.6 million from December 31, 2017. The Company repurchased 1,550,136 shares of our common stock during 2018, for \$55.9 million, as part of its previously announced share repurchase program. We borrowed \$15.0 million on our bank line of credit in the fourth quarter.

### **Conference Call and Webcast**

The Company will host an earnings conference call on March 6, 2019 at 5:00 P.M. Eastern time. All interested parties can join the call by dialing (877) 451-6152 or (201) 389-0879; the conference ID is 13687154. A webcast of the call may be accessed in the Investor Relations section of Health Insurance Innovations' website at HIIQ.com. An archive of the call will be available for 30 days through the same website.

### About Health Insurance Innovations, Inc. (HIIQ)

HIIQ is a market leading cloud-based technology platform and distributor of innovative health and life insurance products that are affordable and meet the needs of consumers. HIIQ helps develop insurance products through our relationships with best-in-class insurance companies and markets them via its broad distribution network of third-party licensed insurance agents across the nation, its call center network and its unique online capability. Additional information about HIIQ can be found at HIIQ.com. HIIQ's Consumer Division includes AgileHealthInsurance.com, a website for researching, comparing and purchasing short-term health insurance products online and HealthPocket.com, a free website that compares and ranks all health insurance plans, and uses objective data to publish unbiased health insurance market analyses and other consumer advocacy research.









### Forward-Looking Statements

This press release contains "forward-looking statements" within the meaning of the U.S. Private Securities Litigation Reform Act of 1995. Forward-looking statements are statements other than historical fact, and may include statements relating to goals, plans and projections regarding new markets, products, services, growth strategies, anticipated trends in our business and anticipated changes and developments in the United States health insurance system and laws. Forward-looking statements are based on HIIQ's current assumptions, expectations and beliefs are generally identifiable by use of words "may," "might," "will," "should," "expects," "plans," "anticipates," "believes," "estimates," "predicts," "potential" or "continue," or similar expressions and involve significant risks and uncertainties that could cause actual results, developments and business decisions to differ materially from those contemplated by these statements. These risks and uncertainties include, among other things, our ability to maintain relationships and develop new relationships with health insurance carriers and distributors, our ability to retain our members, the demand for products offered through our platform, state regulatory oversight and examinations of us and our carriers and distributors, legal and regulatory compliance by our carriers and distributors, the amount of commissions paid to us or changes in health insurance plan pricing practices, competition, changes and developments in the United States health insurance system and laws, and HIIQ's ability to adapt to them, the ability to maintain and enhance our name recognition, difficulties arising from acquisitions or other strategic transactions, and our ability to build the necessary infrastructure and processes to maintain effective controls over financial reporting. These and other risk factors that could cause actual results to differ materially from those expressed or implied in our forward-looking statements will be discussed in HIIQ's Annual Report on Form 10-K filed with the Securities and Exchange Commission (SEC) as well as other documents that may be filed by HIIO from time to time with the Securities and Exchange Commission, which are available at www.sec.gov. Any forward-looking statement made by us in this press release is based only on information currently available to us and speaks only as of the date on which it is made. You should not rely on any forward-looking statement as representing our views in the future. We undertake no obligation to publicly update any forward-looking statement, whether written or oral, that may be made from time to time, whether as a result of new information, future developments or otherwise.

## Non-GAAP Financial Information

To supplement HIIQ's financial information presented in accordance with generally accepted accounting principles in the United States of America, or GAAP, HIIQ presents certain financial measures that are not prepared in accordance with GAAP, including premium equivalents, adjusted EBITDA, and adjusted EPS. These non-GAAP financial measures, which are defined below, should not be considered in isolation from, or as a substitute for, financial information prepared in accordance with GAAP. These non-GAAP financial measures are not based on any standardized methodology prescribed by GAAP and are not necessarily comparable to similarly-titled measures presented by other companies.

HIIQ is presenting these non-GAAP financial measures to assist investors in seeing HIIQ's operating results through the eyes of management and because HIIQ's believes that these measures provide a useful tool for investors to use in assessing HIIQ's operating performance against prior period operating results and against business objectives. HIIQ uses the non-GAAP financial measures in evaluating its operating results and for financial and operational decision-making purposes.

The accompanying tables provide more detail on the GAAP financial measures that are most directly comparable to the non-GAAP financial measures described above and the related reconciliations between these financial measures. HIIQ has not reconciled adjusted EBITDA guidance or adjusted EPS guidance to GAAP net income or GAAP net income per diluted share, respectively, because HIIQ does not provide guidance for the reconciling items between these measures and GAAP net income or GAAP net income per diluted share, respectively. As certain of the items that impact GAAP net income and/or GAAP net income per diluted share cannot be reasonably predicted at this time, HIIQ is unable to provide such guidance. Accordingly, a reconciliation to net income is not available without unreasonable effort.

# HEALTH INSURANCE INNOVATIONS, INC. Consolidated Balance Sheets (\$ in thousands, except share and per share data)

		Decem	ber 31,	31,		
		2018	2017			
	(	(unaudited)				
Assets						
Current assets:						
Cash and cash equivalents	\$	9,321	\$	40,907		
Restricted cash		16,678		14,920		
Accounts receivable, net, prepaid expenses and other current assets		2,108		2,227		
Advanced commissions, net		29,867		39,549		
Contract asset, net		162,117		_		
Total current assets		220,091		97,603		
Long-term contract asset, net		135,943		_		
Property and equipment, net		5,134		5,408		
Goodwill		41,076		41,076		
Intangible assets, net		4,217		5,942		
Deferred tax assets, net		25,967		14,960		
Other assets		61		96		
Total assets	\$	432,489	\$	165,085		
Liabilities and stockholders' equity	_	_				
Current liabilities:						
Accounts payable and accrued expenses	\$	32,397	\$	30,914		
Commissions payable, net		103,992		8,811		
Deferred revenue		409		662		
Income taxes payable, net		15,586		787		
Due to member		7,978		1,775		
Other current liabilities		13		5		
Total current liabilities		160,375		42,954		
Long-term commissions payable, net		87,332		_		
Revolving line of credit		15,000		_		
Due to member		25,693		15,096		
Other liabilities		621		34		
Total liabilities		289,021		58,084		
Commitments and contingencies						
Stockholders' equity:						
Class A common stock (par value \$0.001 per share, 100,000,000 shares authorized; 14,425,824 and						
12,731,758 shares issued as of December 31, 2018 and 2017, respectively; 12,387,349 and						
12,350,981 shares outstanding as of December 31, 2018 and 2017, respectively)		14		13		
Class B common stock (par value \$0.001 per share, 20,000,000 shares authorized; 2,541,667 and						
3,8141,667 shares issued and outstanding as of December 31, 2018 and 2017, respectively)		3		4		
Preferred stock (par value \$0.001 per share, 5,000,000 shares authorized; no shares issued and						
outstanding as of December 31, 2018 and 2017, respectively)		_		_		
Additional paid-in capital		94,194		71,770		
Treasury stock, at cost (2,038,475 and 380,777 shares as of December 31, 2018 and 2017,						
respectively)		(67,185)		(6,887		
Retained earnings		80,804		19,305		
Total Health Insurance Innovations, Inc. stockholders' equity		107,830		84,205		
Noncontrolling interests		35,638		22,796		
Total stockholders' equity		143,468		107,001		
Total liabilities and stockholders' equity	Φ.	432,489	\$	165,085		

HEALTH INSURANCE INNOVATIONS, INC.
Consolidated Statements of Income
(\$ in thousands, except share and per share data)

	Three Months Ended December 31,				Year Ended December 31,			
	2018		2017			2018		2017
		(unau	dited	)		(unaudited)		
Revenues	\$	131,917	\$	69,490	\$	351,097	\$	250,476
Operating expenses:								
Third-party commissions		94,945		42,154		234,777		145,300
Credit card and ACH fees		1,591		1,423		5,909		5,127
Selling, general and administrative		20,153		18,989		74,350		64,446
Depreciation and amortization		1,144		1,086		4,799		4,044
Total operating expenses		117,833		63,652		319,835		218,917
Income from operations		14,084		5,838		31,262		31,559
Other expense (income):								
Interest expense (income)		64		(17)		25		(19)
TRA expense (income)		750		(11,835)		1,471		(11,835)
Other expense		42		77		130		104
Net income before income taxes		13,228		17,613		29,636		43,309
Provision for income taxes		4,935		12,598		10,672		16,818
Net income		8,293		5,015		18,964		26,491
Net income attributable to noncontrolling interests		2,845		1,232		5,970		8,606
Net income attributable to Health Insurance Innovations, Inc.	\$	5,448	\$	3,783	\$	12,994	\$	17,885
Per share data:								
Net income per share attributable to Health Insurance Innovations, Inc.								
Basic	\$	0.44	\$	0.32	\$	1.07	\$	1.63
Diluted	\$	0.40	\$	0.30	\$	0.97	\$	1.50
Weighted average Class A common shares outstanding	÷		÷		_		÷	
Basic		12,408,169		11,701,700		12,200,654		10,970,995
Diluted		13,594,340		12,551,769		13,376,265		11,937,725
	9							

# HEALTH INSURANCE INNOVATIONS, INC. Consolidated Statements of Cash Flows (\$ in thousands, except share and per share data)

		Year Ended December 31,				
		2018		2017		
	(u:	naudited)				
Operating activities:						
Net income	\$	18,964	\$	26,491		
Adjustments to reconcile net income to net cash provided by operating activities:						
Stock-based compensation		12,583		7,404		
Depreciation and amortization		4,799		4,044		
Deferred income taxes		654		1,343		
Deferred income taxes related to the Tax Act		_		12,610		
Changes in operating assets and liabilities:						
Decrease (increase) in accounts receivable, prepaid expenses and other assets		171		(533)		
Increase in advanced commissions		(12,324)		(2,548)		
Increase in contract asset, net		(59,989)		_		
Increase in accounts payable, accrued expenses and other liabilities		3,331		6,783		
Increase in commission payable		52,605		3,101		
(Decrease) increase in deferred revenue		(253)		232		
Decrease in income taxes payable, net		(240)		(1,334)		
Increase (decrease) in due to member pursuant to tax receivable agreement		1,471		(531)		
Decrease in due to member related to the Tax Act		_		(11,835)		
Net cash provided by operating activities		21,772		45,227		
Investing activities:		ŕ		,		
Capitalized internal-use software and website development costs		(1,601)		(2,956)		
Purchases of property and equipment		(613)		(509)		
Net cash used in investing activities		(2,214)		(3,465)		
Financing activities:		(-,)		(=,:==)		
Proceeds from borrowings under revolving line of credit		15,000		_		
Payments for noncompete obligation		_		(96)		
Payments related to tax withholding for share-based compensation		(4,415)		(842)		
Issuances of Class A common stock under equity compensation plans		6		33		
Purchases of Class A common stock pursuant to share repurchase plan		(55,883)		(4,923)		
Distributions to member		(4,094)		(5,477)		
Net cash used in financing activities		(49,386)		(11,305)		
Net increase in cash and cash equivalents, and restricted cash		(29,828)		30,457		
Cash and cash equivalents, and restricted cash at beginning of period		55,827		25,370		
Cash and cash equivalents, and restricted cash at organism of period	\$	25,999	\$	55,827		
10		<u> </u>				

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	 Three Mor Decem		Year Ended December 31,				
	 2018		2017		2018		2017
Net income	\$ 8,293	\$	5,015	\$	18,964	\$	26,491
Interest expense (income)	64		(17)		25		(19)
Depreciation and amortization	1,144		1,086		4,799		4,044
Provision for income taxes	 4,935		12,598		10,672		16,818
EBITDA <sup>(1)</sup>	 14,436		18,682		34,460		47,334
Stock-based compensation and related costs <sup>(1)</sup>	2,112		2,993		12,878		7,890
Transaction costs	37		(16)		321		745
Tax receivable agreement liability adjustment	750		(11,835)		1,471		(11,835)
Indemnity and other related legal costs <sup>(2)</sup>	4,280		672		6,614		1,557
Severance, restructuring and other	 29				3,687		248
Adjusted EBITDA <sup>(2)</sup>	\$ 21,644	\$	10,496	\$	59,431	\$	45,939

# Reconciliation of Net Income to Adjusted Net Income per Share (unaudited) (\$ in thousands except per share data)

	Thre	ee Months En	ded Do	Year Ended December 31,				
		2018 2017		2018		2017		
Net income	\$	8,293	\$	5,015	\$ 18,964	\$	26,491	
Interest expense (income)		64		(17)	25		(19)	
Amortization		334		463	1,725		1,965	
Provision for income taxes		4,935		12,598	10,672		16,818	
Stock-based compensation and related costs		2,112		2,993	12,878		7,890	
Transaction costs		37		(16)	321		745	
Tax receivable agreement liability adjustment		750		(11,835)	1,471		(11,835)	
Indemnity and other related legal costs <sup>(2)</sup>		4,280		672	6,614		1,557	
Severance, restructuring and other charges		29		<u> </u>	 3,687		248	
Adjusted pre-tax income		20,834		9,873	56,357		43,860	
Pro forma income taxes		(5,000)		(3,752)	(13,526)		(16,667)	
Adjusted net income <sup>(3)</sup>	\$	15,834	\$	6,121	\$ 42,831	\$	27,193	
Total weighted average diluted share count		16,136		16,393	16,477		16,322	
Adjusted net income per share <sup>(4)</sup>	\$	0.98	\$	0.37	\$ 2.60	\$	1.67	

<sup>(1)</sup> EBITDA is defined as net income before interest expense, income taxes and depreciation and amortization. We have included EBITDA in this report because it is a key measure used by our management and Board of Directors to understand and evaluate our core operating performance and trends, to prepare and approve our annual budget and to develop short- and long-term operational plans. In particular, the exclusion of certain expenses in calculating EBITDA can provide a useful measure for period-to-period comparisons of our business. However, EBITDA does not represent, and should not be considered as, an alternative to net income or cash flows from operations, each as determined in accordance with generally accepted accounting principles in the United States of America ("GAAP"). Other companies may calculate EBITDA differently than we do. EBITDA has limitations as an analytical tool, and you should not consider it in isolation or as a substitute for analysis of our results as reported under GAAP.

- (2) To calculate adjusted EBITDA, we calculate EBITDA, which is then further adjusted for items such as stock-based compensation and related costs and items that are not part of regular operating activities, including tax receivable adjustments, severance, restructuring, indemnity and other related legal costs, and acquisition costs. Adjusted EBITDA does not represent, and should not be considered as, an alternative to net income or cash flows from operations, each as determined in accordance with GAAP. We have presented adjusted EBITDA because we consider it an important supplemental measure of our performance and believe that it is frequently used by analysts, investors and other interested parties in the evaluation of companies. Other companies may calculate adjusted EBITDA differently than we do. Adjusted EBITDA has limitations as an analytical tool, and you should not consider it in isolation or as a substitute for analysis of our results as reported under GAAP.
- (3) To calculate adjusted net income, we calculate net income then add back amortization (but not depreciation), interest, tax expense, stock-based compensation and related costs, and other items that are not part of regular operating activities, including, tax receivable adjustments, severance, restructuring, indemnity and other related legal costs, and acquisition costs. From adjusted pre-tax net income we apply a pro-forma tax expense calculated at an assumed rate of 24% for the three and twelve months ended December 31, 2018 and 38% for the three and twelve months ended December 31, 2017. We believe that when measuring Company and executive performance against the adjusted net income measure, applying a pro forma tax rate better reflects the performance of the Company without regard to the Company's organizational tax structure. We have included adjusted net income in this report because it is a key performance measure used by our management to understand and evaluate our core operating performance and trends and because we believe it is frequently used by analysts, investors and other interested parties in their evaluation of our company. Other companies may calculate this measure differently than we do. Adjusted net income has limitations as an analytical tool, and you should not consider it in isolation or substitution for earnings per share as reported under GAAP.
- (4) Adjusted net income per share is computed by dividing adjusted net income by the total number of diluted Class A and Class B shares of our common stock for each period. We have included adjusted net income per share in this report because it is a key measure used by our management to understand and evaluate our core operating performance and trends and because we believe it is frequently used by analysts, investors and other interested parties in the evaluation of companies. Other companies may calculate this measure differently than we do. Adjusted net income per share has limitations as an analytical tool, and you should not consider it in isolation or as a substitute for earnings per share as reported under GAAP.

The following table presents summarized income by quarter under ASC 606 (\$ in thousands except per share data):

	Firs	t Quarter under ASC 606	 Second Quarter under ASC 606	Th	aird Quarter under ASC 606	Fourth Quarter under ASC 606	 2018 under ASC 606
Revenue	\$	75,931	\$ 71,782	\$	71,467	\$ 131,917	351,097
Income from operations		11,671	3,809		1,698	14,084	31,262
Net income		6,652	2,527		1,492	8,293	18,964
Net income attributable to							
Health Insurance Innovations,							
Inc.		4,608	1,799		1,139	5,448	12,994
Net income per share attributable							
to Health Insurance Innovations,							
Inc.							
Basic	\$	0.40	\$ 0.15	\$	0.09	\$ 0.44	\$ 1.07
Diluted	\$	0.37	\$ 0.14	\$	0.08	\$ 0.40	\$ 0.97
Non-GAAP							
Net income	\$	6,652	\$ 2,527	\$	1,492	\$ 8,293	18,964
Adjustments to arrive at adjusted							
pre-tax income		8,463	9,176		7,212	12,541	37,392
Pro forma income taxes		(3,628)	(2,809)		(2,089)	(5,000)	(13,526)
Adjusted net income		11,487	8,894		6,615	15,834	42,830
Adjusted net income per share	\$	0.70	\$ 0.53	\$	0.40	\$ 0.98	\$ 2.60

Disaggregated Revenue

The following table presents our revenue, disaggregated by major product type and timing of revenue recognition, for the year ended December 31, 2018 (\$ in thousands):

	Sales mark serv	eting	 ember agement	Total		
Revenue by Source						
Commission revenue <sup>(1)</sup>						
STM	\$	86,212	\$ 2,824	\$	89,036	
HBIP		149,986	8,202		158,188	
Supplemental		90,728	4,568		95,296	
Other		_	74		74	
Services revenue		_	4,762		4,762	
Brokerage revenue		3,072	_		3,072	
Other revenues		669	 <u> </u>		669	
Total revenue	\$	330,667	\$ 20,430	\$	351,097	
Timing of Revenue Recognition						
Transferred at a point in time	\$	330,667	\$ _	\$	330,667	
Transferred over time			 20,430		20,430	
Total revenue	\$	330,667	\$ 20,430	\$	351,097	

<sup>(1)</sup> For the purposes of disaggregated revenue presentation, when a supplemental product is sold with a core STM or HBIP policy, the associated revenue for the supplemental product is reported within its core product category.

## Reconciliation of Premium Equivalents to Revenues (unaudited) (\$ in thousands)

		Three Mor Decem			Year Ended December 31,			
	2018 2017					2018	2017	
Premium equivalents (1)	\$	220,288	\$	106,309	\$	558,324	\$	395,552
Less risk premium		86,325		35,335		199,720		138,880
Less amounts earned by third party obligors		2,046		1,484		7,507		6,196
Revenues	\$	131,917	\$	69,490	\$	351,097	\$	250,476

(1) Premium equivalents is defined as our total collections, including the combination of premiums, fees for discount benefit plans, third-party commissions and referral fees. All amounts not paid out as risk premium to carriers or paid out to other third-party obligors are considered to be revenues for financial reporting purposes. We have included premium equivalents in this report because it is a key measure used by our management to understand and evaluate our core operating performance and trends, to prepare and approve our annual budget, and to develop short- and long-term operational plans. In particular, the inclusion of premium equivalents can provide a useful measure for period-to-period comparisons of our business. This financial measurement is considered a non-GAAP financial measure and is not recognized under generally accepted accounting principles in the United States of America ("GAAP") and should not be used as, and is not an alternative to, revenues as a measure of our operating performance.

# Summary of Selected Metrics (unaudited) (\$\sin \text{thousands, except duration units and revenue per submitted applications)}

		ected Duration the Three Mon December 31	ths Ended		Units nded	
	2018	2017	Change (%)	2018	2017	Change (%)
Third-party distribution	828,100	694,400	19%	2,226,100	1,808,500	23%
Owned distribution	126,500	124,200	2%	328,900	373,200	(12)%
Fulfillment only <sup>(1)</sup>	67,800	138,700	(51)%	309,600	726,300	(57)%
Total	1,022,400	957,300	7%	2,864,600	2,908,000	(1)%

(1) Represents low margin products where the Company outsourced all sales and marketing obligations and some of our member management services

# Expected Duration Units during the Three Months Ended December 31.

# Expected Duration Units during the Year Ended December 31.

	December 31,			December 31,			
	2018	2017	Change (%)	2018	2017	Change (%)	
Owned eCommerce	87,300	86,700	1%	223,100	247,600	(10)%	
Third-party eCommerce	80,800	13,300	508%	185,100	13,300	1,292%	
Total eCommerce	168,100	100,000	68%	408,200	260,900	56%	
All Other	786,500	718,600	9%	2,146,800	1,920,800	12%	
Fulfillment only <sup>(1)</sup>	67,800	138,700	(51)%	309,600	726,300	(57)%	
Total	1,022,400	957,300	7%	2,864,600	2,908,000	(1)%	

(1) Represents low margin products where the Company outsourced all sales and marketing obligations and some of our member management services

	Submitted IFP Applications during the Three Months Ended December 31,			Submitted IFP Applications during the Year Ended December 31,			
	2018	2017	Change (%)	2018	2017	Change (%)	
Third-party distribution	85,000	81,400	4%	264,800	246,300	8%	
Owned distribution	18,700	30,300	(38)%	70,900	108,600	(35)%	
Fulfillment only <sup>(1)</sup>	6,500	14,100	(54)%	31,900	77,000	(59)%	
Total	110,200	125,800	(12)%	367,600	431,900	(15)%	

(1) Represents low margin products where the Company outsourced all sales and marketing obligations and some of our member management services

		Submitted IFP Applications during the Three Months Ended December 31,			Submitted IFP Applications during the Year Ended December 31,			
	2018	2017	Change (%)	2018	2017	Change (%)		
Owned eCommerce	14,700	26,100	(44)%	58,400	92,000	(37)%		
Third-party eCommerce	7,800	1,100	609%	19,300	1,100	1,655%		
Total eCommerce	22,500	27,200	(17)%	77,700	93,100	(17)%		
All Other	81,200	84,500	(4)%	258,000	261,800	(1)%		
Fulfillment only <sup>(1)</sup>	6,500	14,100	(54)%	31,900	77,000	(59)%		
Total	110,200	125,800	(12)%	367,600	431,900	(15)%		

<sup>(1)</sup> Represents low margin products where the Company outsourced all sales and marketing obligations and some of our member management services

# Constrained Lifetime Value of Revenue per Submitted Application

Three Months Ended	
December 31, 2018	

# Year Ended

	 December 31, 2	2018	 December 31, 2018				
	Revenue per itted Application	# of Submitted Applications	Revenue per litted Application	# of Submitted Application			
Short Term Medical <12 months	\$ 401	15,500	\$ 424	117,200			
Short Term Medical ≥12 months	1,160	34,600	1,142	35,600			
Total STM	925	50,100	592	152,800			
Health Benefit Plans	960	53,600	838	190,100			
Supplemental	365	92,500	348	278,700			
Total	671	196,200	558	621,600			

# Policies in Force

	As of Decello		
	2018	2017	Change (%)
IFP	199,200	179,300	11.1%
Supplemental products	187,800	196,800	(4.6)%
Total	387,000	376,100	2.9%

# Adjusted SG&A

	Three Months Ended December 31,			Year Ended December 31,				
		2018		2017		2018		2017
Total SG&A	\$	20,153	\$	18,989	\$	74,350	\$	64,446
Less: Stock-based compensation and related costs		2,112		2,993		12,878		7,890
Less: Transaction costs		37		(16)		321		745
Less: Indemnity and other related legal costs		4,280		672		6,614		1,557
Less: Severance, restructuring and other charges		29				3,687		248
Adjusted SG&A <sup>(1)</sup>	\$	13,695	\$	15,340	\$	50,850	\$	54,006

<sup>(1)</sup> Adjusted SG&A is defined as total SG&A adjusted for stock-based compensation and related costs, transaction costs, indemnity and other related legal costs, severance, restructuring and other charges.

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